



From SAP One to Netsuite: Ooni's ERP Transformation



Ooni, founded in 2012 by Kristian Tapaninaho and Darina Garland, is an outdoor pizza oven company based in Edinburgh, Scotland. They launched the world's first portable wood-pellet fired pizza oven and have since expanded their product line to include various high-temperature outdoor pizza ovens. Ooni has grown significantly, employing around 350 people across offices in Edinburgh, Austin, and Bonn. The company has received several awards for its innovative products.

Eight

months to live deployment

Critical defects we detected

55

569

test scenarios created

Brief

- Ooni experienced massive growth due to Covid-19, which necessitated an upgrade from their existing ERP system.
- Ooni had low maturity in formal testing and lacked the necessary skills and expertise to deliver a complex project like a Netsuite implementation.
- A comprehensive plan to provide the business with the confidence needed for a successful implementation was paramount.

Challenges

- Testing vision, strategy & processes created and executed to achieve the timeline.
- Jira and Xray test tooling implemented and configured to support the newly defined processes.
- 569 testing scenarios created and signed off to test the Netsuite implementation based on high-level business requirements.

Summary

- **Deadline Met:** The Netsuite implementation met the deadline and was live after 8 months.
- **Business Clarity:** Dedicated test processes and tooling dramatically improved business clarity, allowing stakeholders to understand the current level of quality and residual risk.
- **Successful System Integration:** All integration tests were executed successfully, proving that Netsuite interfaces correctly with Shopify and downstream 3PLs.
- **Maturity & Repeatability:** The Netsuite test pack provides the confidence to make future changes.



Don't just take our word for it

It is clear that Spike offer a really useful and well-oiled service. They are always willing to suggest ways to overcome problems and accommodate our needs. Nice to work with!

Programme Manager, Ooni

Want to know more?



hello@wearespike.co.uk



www.wearespike.co.uk