



# Salesforce Online Excellence Testing



After their successful Salesforce Commerce Cloud implementation, Currys were able to build on their new platform with a regular programme of changes and enhancements to open up new features and ways to transact to their growing customer base. It was critical that all changes were released in a timely manner and with the same dedication to quality which was laid out in the original transformation programme.

Spike deliver a comprehensive test service as part of Currys online route to live. With extensive test automation, expert exploratory testing and deep performance testing we ensure ongoing stability and the confidence to release regular change.

Stable platform delivering major revenue uplift



Reliable cadence of fixes and changes

Confidence to release ambitious new site features and products



## Brief

- Implement a managed service for testing all change that touches. Currys mission critical Salesforce platforms.
- Own all testing of new change passing out of fortnightly sprint cycles.
- Increase efficiency and test coverage.
- Ensure no regression of previously accepted change.

## Challenges

- Ensure Currys could move seamlessly from one-off programme delivery mode into a fortnightly change cycle.
- Extend end-to-end testing across legacy systems for increased confidence.
- Re-engineer test frameworks to support more modern tooling and reduce test cycle time.

## Summary

- Enhanced Quality and Reliability for all changes.
- Ensured Continuity of Service across commerce and customer support platforms.
- Improved Customer Experience.
- Efficient Defect Management.
- Scalability and Flexibility to expend testing ahead of peaks and major releases.

Don't just take our word for it



Spike have been very flexible, going above and beyond to support us where we have faced challenges...also providing valuable input into other areas outside of their remit to ensure we are set-up for success and achieve our delivery timelines.

Programme Manager, Currys

Want to know more?



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